



## Payment Processing Volume Survey

Complete and return via email: \_\_\_\_\_ @ \_\_\_\_\_ .com or Fax to: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Corporate Information						
Company Name:						
Contact Name:					Title:	
Address 1:						
Address 2:						
City:					State:	
Zip Code:						
Contact Phone:					Fax:	
Contact E-mail:						
Number of Business Locations:		Bank Name:				
General Payment Information						
What payment types do you accept? (Circle)	Checks	<b>Yes / No</b>	Credit Cards	<b>Yes / No</b>	ACH Payments	<b>Yes / No</b>
	Web	<b>Yes / No</b>	Telephone	<b>Yes / No</b>	Debit	<b>Yes / No</b>
Check Information						
Check Volume – Number of Checks				<b>Day / Week / Month / Year</b> (Circle One)		
What is the average \$ value (face value) of the checks you accept? Or provide a range	<b>Average:</b>		<b>Smallest Check:</b>		<b>Largest Check:</b>	
How do you receive checks? (Circle All that Apply)	<b>Point of Sale</b>		<b>Mail</b>		<b>Lockbox</b>	
How do you process check payments today? (Circle all that apply)	<b>Deposit at the bank</b>		<b>Check21</b>	<b>BOC</b>	<b>Mail in Checks</b>	<b>POS</b>
What check processing system, payment processor, or bank are you using for check processing today?						
How many bounced checks do you have today?				<b>Day / Week / Month / Year</b> (Circle One)		
How do you handle collections on bounced items today?						
Other Payment Information						
What is your biggest concern or issue with your payment process today?						

